

## **Seafrigo Group**

The Seafrigo Group is an expert in the field of food logistics (sea freight, perishable air freight, warehousing, road transport, container drayage). Present in France and internationally, Seafrigo has its own infrastructures in 24 countries as well as a network of partners on a global scale. A fast-growing company with more than 1,300 employees, Seafrigo is today recognized for its flexibility, dynamism and proximity.

## **JOB OFFER**

# **Operations Manager - Transport**

Seafrigo USA is looking for a flexible, energetic, and motivated leader to fill the position of Operations Manager - Transport in our Elizabeth, NJ location. You will be working for a world leader in "one stop shop" solutions from freight forwarding to customs brokerage, from warehousing to domestic transportation, so experience in the freight/warehouse industry will set you apart. Seafrigo deploys unique solutions that allow our customers to optimize the supply chain of their food products. We would like to invite you to apply to be a part of this amazing company.

The primary role of the Operations Manager is to ensure that customer pickups and deliveries are completed on time in safe and secure environment. Operations Manager is responsible for effective use of resources, leading operations team employees, creating healthy and productive work environment, and promoting continuous improvement culture.



#### Your Essential Duties & Responsibilities:

- Demonstrate inspirational leadership, motivate team to accomplish goals and provide exceptional service to customers.
- Use continuous performance improvement methodology and LEAN principles to identify and implement cost savings initiatives, productivity, and service quality enhancements.
- Recruit, develop, and retain drivers and other operations employees.
- Enforce company safety and security standards to ensure the operations employees are complying with policies and procedures to reduce accidents and work-related injuries.
- Work with the asset fleet to ensure it is in good working order, all mechanical issues are timely addressed, trucks and other equipment are ready for work.
- Work on development and optimization of routes, improvement of fleet utilization, implementation, and execution of asset control measures.
- Make recommendations of strategic nature to ensure current and new business is sustained.
- Route drivers; adjust as needed to ensure service levels are maintained.
- Rely on extensive experience and judgment to plan and accomplish goals. Perform a variety of tasks in high pace environment.
- Manage drivers and other operations employees' payroll, driver's hours of service, and driver's logs.
- Assist the senior executive team on regular basis, ensure quality service is provided to customer base, and provide timely and consistent reporting and analysis when requested.
- Be a results-oriented team player

#### **Education/Experience:**

- Manage drivers to a high level of operational performance and customer service standards
- Work with VP on projects as needed
- Lead by example, set a high energy level in the organization
- Communicate effectively with internal and external customers, vendors and carriers
- Complete or assist with miscellaneous projects as assigned
- Participate in sales and marketing efforts as required

### **Seafrigo Offers:**

- Medical, dental and vision benefits
- PTO and sick leave
- 7 holidays/year
- 401K with matching
- Annual Performance Bonus
- Hybrid Work from Home available after initial training

Seafrigo is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive work environment for all employees.

